

Complaint Flow For Soccer New Brunswick

Preliminary Screening of Complaints

This document is intended as a general guide to the complaint process. Refer to the Soccer New Brunswick Safe Sport Policy Manual (SSPM) for details.

Updates:

2023-04-30 Inserted Soccer NB Discipline email address

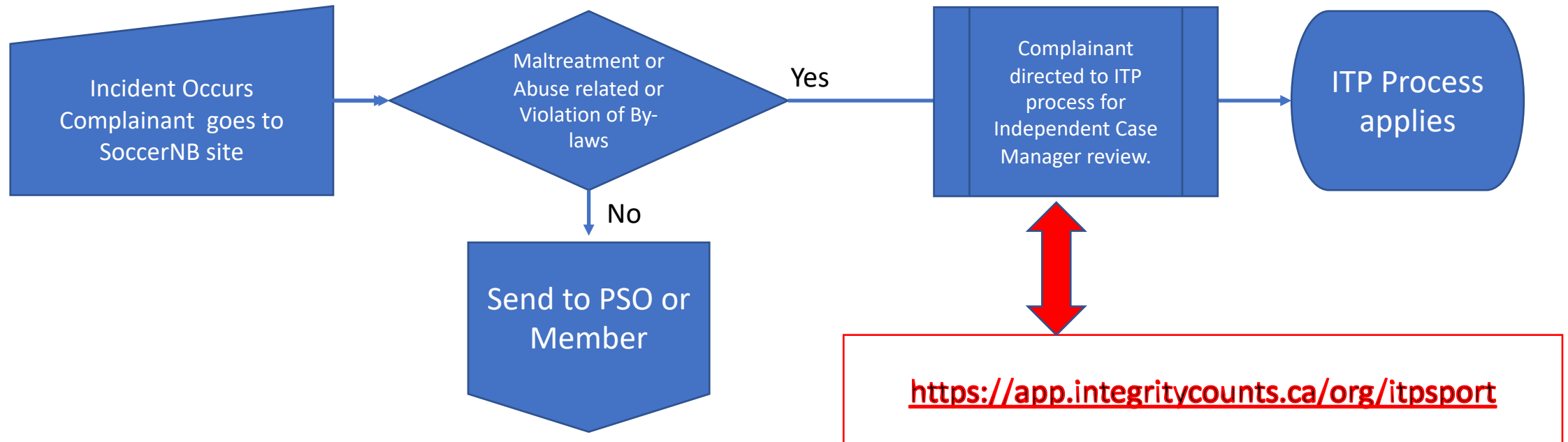
2024-08-07 Updated for clarity to refer to Safe Sport Policy and use of ITP process.



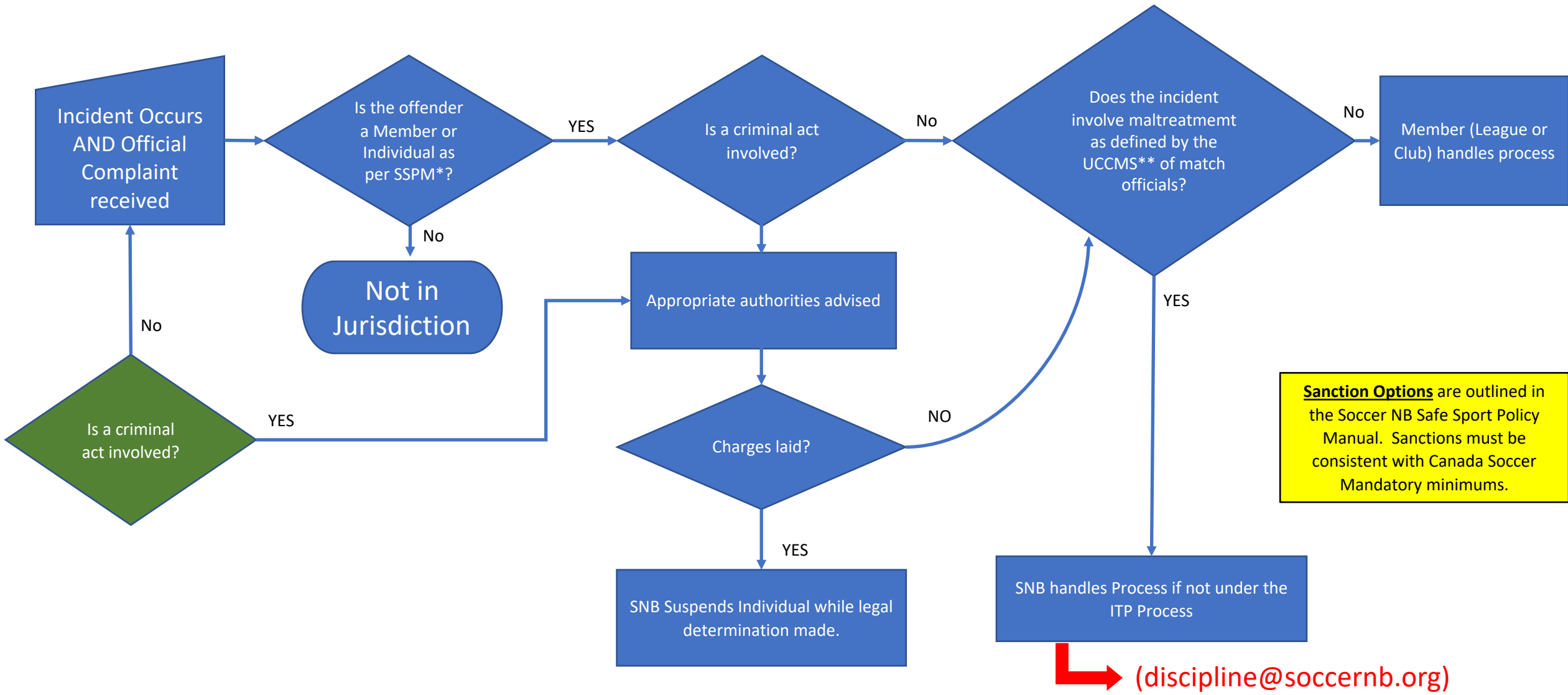
Updated – 2024-08-07

Complainant Follows instructions on Soccer NB Web Site

- If complaint is related to Maltreatment (see definitions in SSPM) or Failure to Follow By-laws send to ITP site (Completely confidential)
 - Yes – use link to send complainant to ITP site – Confidential
 - No – (i.e. Field of play related or policy violation) Submit discipline e-mail – to SNB Case Manager – not confidential
- Any Level of Member may use the ITP process for complaints



Incidents that fall outside ITP Process – Does the Member (Club/League) or Soccer NB Manage the Process ?

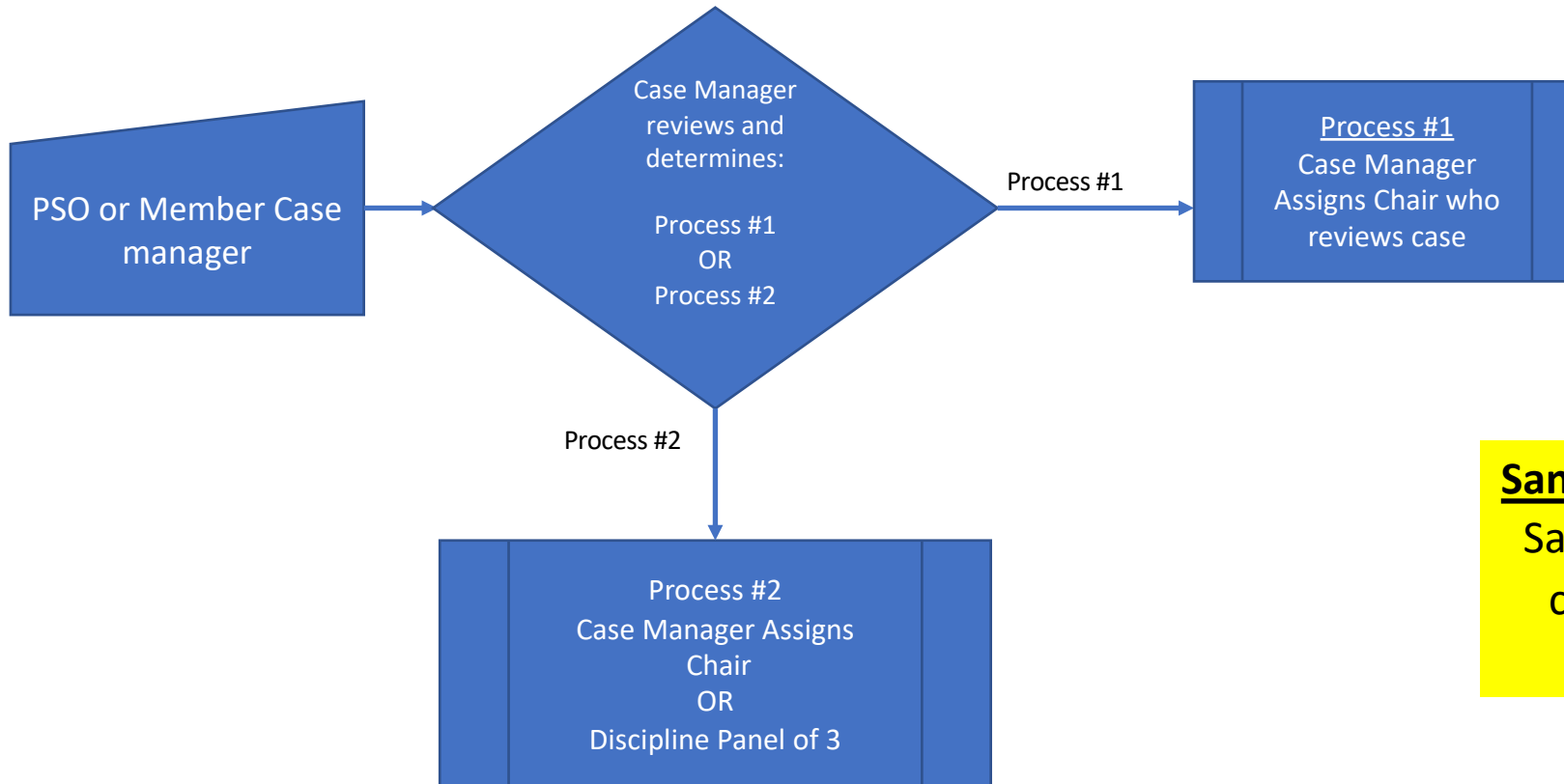


Sanction Options are outlined in the Soccer NB Safe Sport Policy Manual. Sanctions must be consistent with Canada Soccer Mandatory minimums.

* SSPM – Soccer NB Safe Sport Policy Manual

**UCCMS - Universal Code of Conduct to Prevent and Address Maltreatment in Sport

Process to be followed is in the Soccer NB Safe Port Policy Manual



Chair can make decision if:

- the recommended sanctions for the infringement do not exceed a suspension for three (3) matches or up to two (2) months;
- the fine imposed does not exceed \$2,000;
- a ruling increases a recommended sanction;
- an objection is raised to the inclusion of a member of the Disciplinary Committee;
- a case involves a matter under Section VI (Failure to Respect Decisions) of the Process

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