

Complaint Flow For Soccer New Brunswick

Preliminary Screening of Complaints Version 4.0

This chart is intended as a general guide to the complaint process and must be used in conjunction with the Soccer New Brunswick Safe Sport Policy Manual (SSPM).

Updated: 2024-08-18 – Clarify

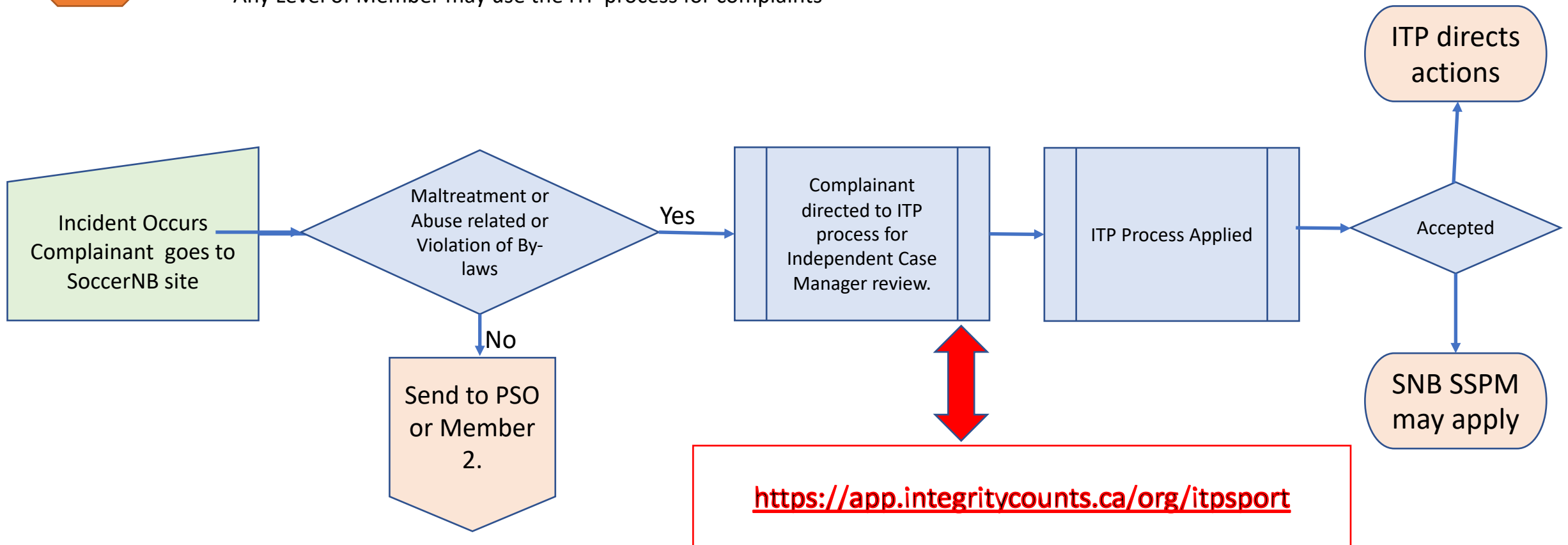


Updated – 2024-08-18

Complainant Follows instructions on Soccer NB Web Site

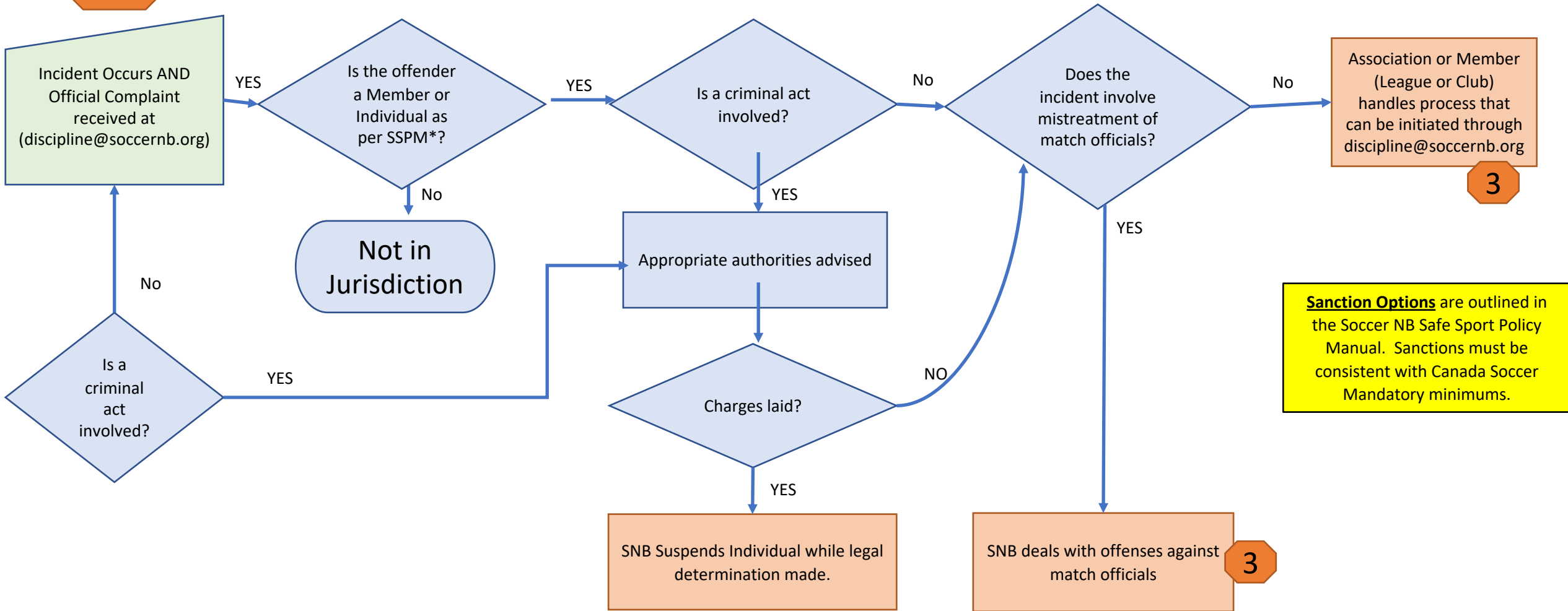
1

- If complaint is related to Maltreatment (see definitions in SSPM) or Failure to Follow By-laws send to ITP site (confidential process)
 - Yes – use link to send complainant to ITP site – Confidential
 - No – (i.e. Field of play related or policy violation) Submit discipline e-mail – to SNB Case Manager – not confidential
- Any Level of Member may use the ITP process for complaints



2

Incidents that fall outside ITP Process – SNB SSPM May apply - Does the Member (Club/League) or Soccer NB Manage the Process ?

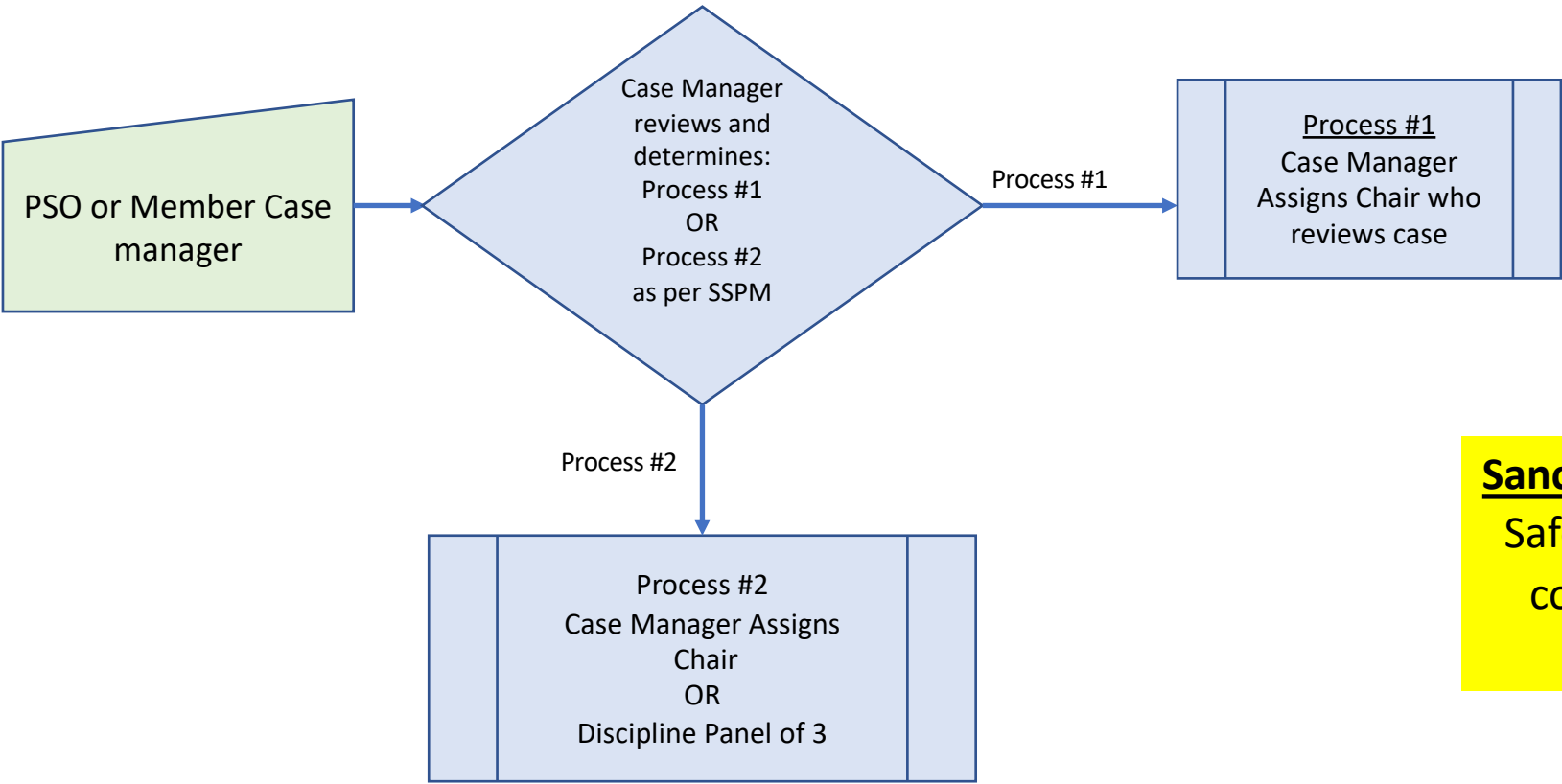


Sanction Options are outlined in the Soccer NB Safe Sport Policy Manual. Sanctions must be consistent with Canada Soccer Mandatory minimums.

* SSPM – Soccer NB Safe Sport Policy Manual
 **UCCMS - Universal Code of Conduct to Prevent and Address Maltreatment in Sport

3

SNB or Member Process as directed in the Soccer NB Safe Port Policy Manual



Chair can make decision if:
a. the recommended sanctions for the infringement do not exceed a suspension for three (3) matches or up to two (2) months;
b. the fine imposed does not exceed \$2,000;
c. a ruling increases a recommended sanction;
d. an objection is raised to the inclusion of a member of the Disciplinary Committee;
e. a case involves a matter under Section VI (Failure to Respect Decisions) of the Process

Sanction Options are outlined in the Soccer NB Safe Sport Policy Manual. Sanctions must be consistent with Canada Soccer Mandatory minimums in effect at the time.